



# KR EXAMPLES

## OBJECTIVE

Ensure a reliable, scalable, and secure online platform to enable successful operations for internal teams and external customers.



## KEY RESULTS

- Increase database security and integrity risk mitigation metrics by 10%.
- Ensure all new hires take Security Awareness training and have deployed Mobile Device Management solutions within 30 days.
- Obtain Service Organization **Control** 2 Type 1 certification.
- Reduce average response time to customer security and compliance requests from 3 business days to 2.

