

# What is Facilitation?

**Facilitation = making things easy**

Facilitation is a fluid process that leverages a variety of tools, techniques, and activities to improve collaboration.

A good facilitator is focused on the topic at hand, the group dynamics, and the fastest path to reach outlined goals.



## Why is Facilitation Important?

### 1. Stage

Sets the stage for successful collaborative work, i.e. productive exchange of ideas to achieve an objective.

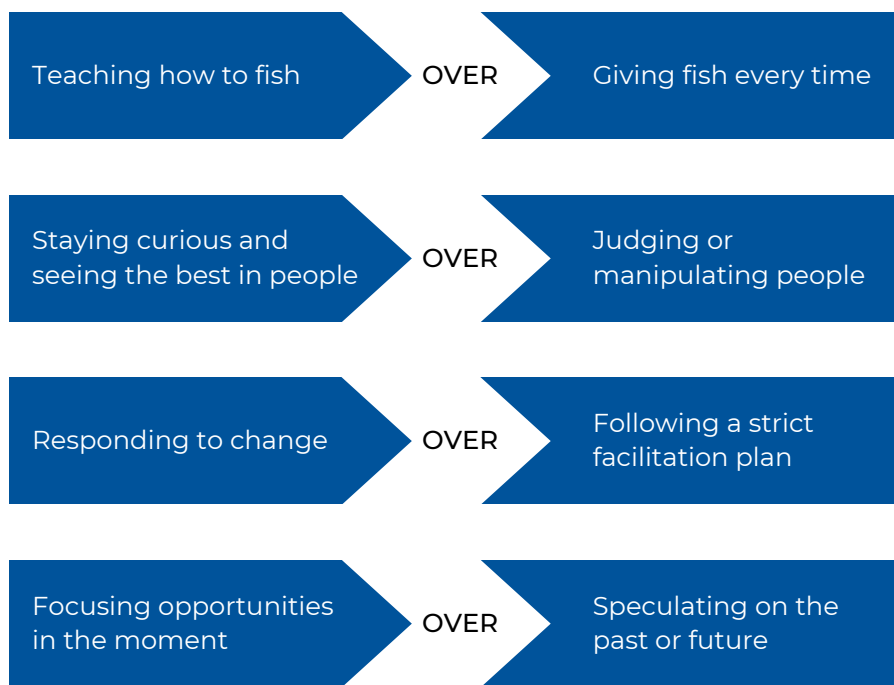
### 2. Exchange

Enables the productive exchange of ideas among a group as they work toward a shared objective.

### 3. Glue

Acts as a form of “social glue” or “social lubrication” to maximize the value of exchanges among groups.

## Strategic Facilitation Principles



## Facilitation Values

- Listening
- Confidentiality
- Respect
- Value of Personal Experience
- Agreed Goals
- Inclusion
- Trust & Safety
- Encouragement
- Efficiency
- Time Management

## Leading by Facilitation

"A leader is best when people barely know he exists, when his work is done, his aim fulfilled, they will say: we did it ourselves." - Lao Tzu



[More Resources to Sharpen Your Facilitation Skills](#)