# Enterprise Portal

**CMS** CENTERS FOR MEDICARE & MEDICAID SERVICES

**Enterprise Portal provides a single platform and destination for many CMS applications.**

Enterprise Portal is a gateway providing access to a community of CMS healthcare-based applications. Enterprise Portal users can request access to multiple Portal-integrated applications and launch them from the portal platform.

https://portal.cms.gov

## Enterprise Portal Community

**50+**
CMS healthcare-based applications representing many of the agency's centers and offices.

**User community includes healthcare providers, insurance brokers and agents, researchers, and CMS staff and contractors.**

**240,000+**
registered users; peak 28,000 users per day.
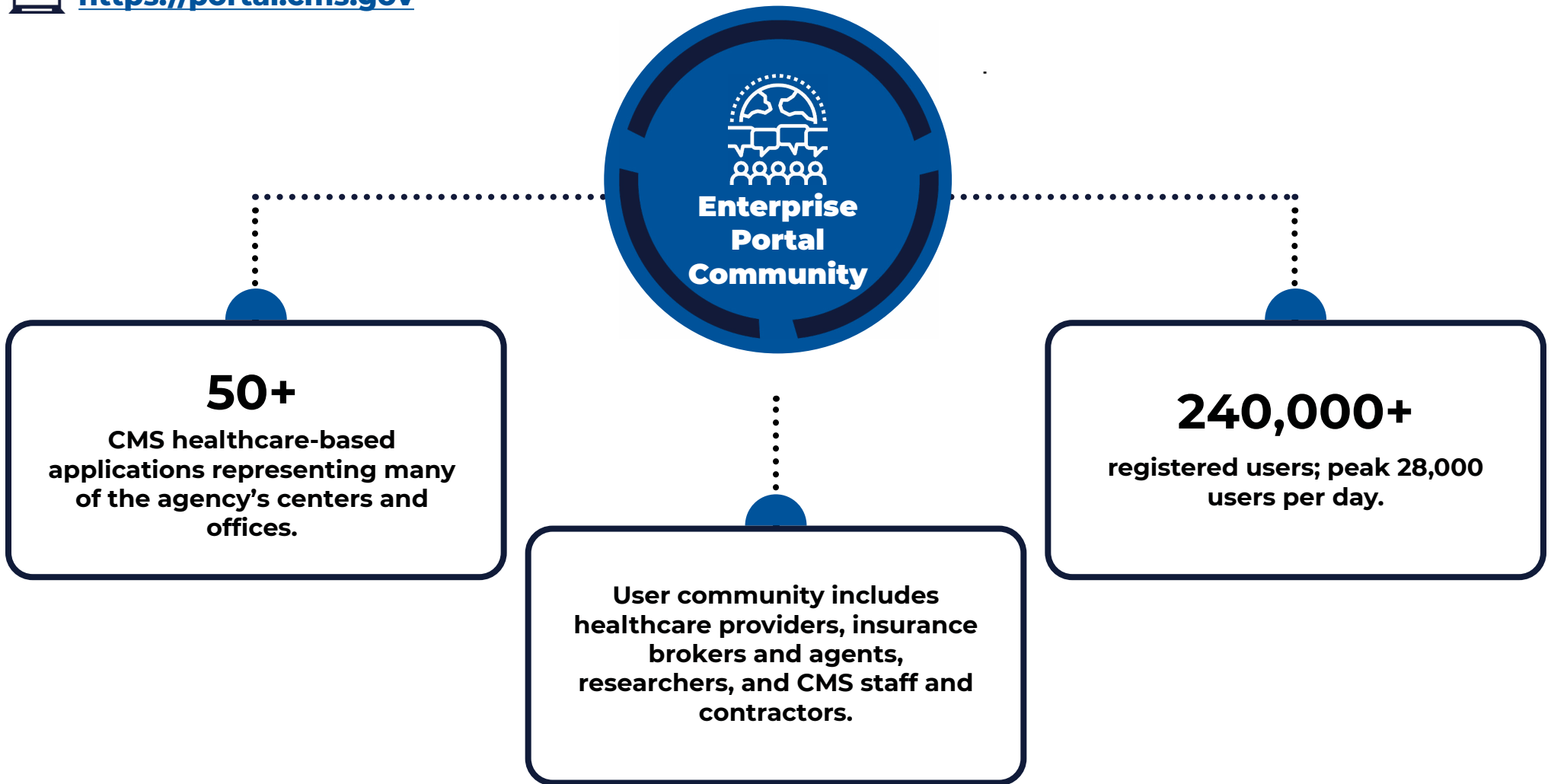
## Enterprise Portal Benefits

- Provides end users with a streamlined, consistent user experience from login to account management to application access.

- Enterprise Portal supports both IDM and EUA based applications.

- Through Human Centered Design (HCD) we ask you how to improve the Enterprise Portal platform and user experience.

- High availability and failover, geographically diversified.

- Enterprise Portal is available on both the .gov and .cmsnet domains.

- When IDM and EUA authentication and authorization services change, Enterprise Portal helps to reduce the impact.

- When Acceptable Risk Safeguards (ARS) policies change, Enterprise Portal helps to reduce the impact.

- Mobile browser support and 508 compatibility.

- Enterprise Portal provides integrated application with both the presentation layer and session management.

- Additional Web security (Akamai) and infrastructure / application monitoring.

- Inheritable ARS controls (AC-11, AC-12).

## Enterprise Portal Services (EPS)

**NOTIFICATIONS SERVICE**
EPS provides the ability to email and/or publish an on-screen notification to your application users.

**EPOR SERVICE**
EPS offers file upload, download, storage, and virus scanning.

**POI SERVICE**
EPS offers operational intelligence capabilities to monitor application performance.

**BEEP SERVICE**
EPS provides applications with the ability to set up custom error and exception pages.

**EMP SERVICE**
EPS offers the ability to set up maintenance messaging while your application is down.

**TAME SERVICE**
EPS offers features to simplify test account management.

**CHATBOT SERVICE**
EPS leverages chat support to assist users with accessing self-service operations and directing users in the right direction to resolve issues.

**Frequently Asked Questions**

**Click Here to Learn More** ➔

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